



## ***Vintners Select Club ClubRed Case Club***

Vintners Select Club, ClubRed, and Case Club are special wine clubs at Dry Creek Vineyard. Members enjoy a variety of benefits that include:

- **Exclusive Wines** shipped right to your door – special releases, limited edition bottlings and pre-release wines.
- **Special Savings throughout the year**  
20% - 30% savings on wines  
20% savings on tasting room merchandise
- **Complimentary Tastings** Tastings at the winery are always complimentary for club members.
- **Fun and Educational Materials** are included with each shipment, including winery and event news, food and wine pairing suggestions, recipes, and much more.
- **VIP Tours of the Winery** by appointment for wine club members and their guests.
- **Exclusive Events** created especially for club members, including a Holiday Winemaker Dinner in our cellar.
- **Special Member's Admission Price** for selected Dry Creek Vineyard events.
- **Release Tastings** with each shipment. There is a special day set aside for you to come and sample the wines in your shipment together with a variety of artisan breads and cheeses.
- **Winery Pickup** local members can elect to pick up their shipment at the winery either at the Release Tasting or thereafter, saving the cost of shipping.
- **Automatic Billing** to your credit card (Visa, MasterCard, Novus / Discover, American Express). The wine is shipped directly to your home or office.
- **Join the VIP Club!** An “exclusive wines” club open to VSC/ClubRed members only (700 member limit). *See next page for more information.*

### **IMPORTANT NOTE FOR MEMBERS RESIDING IN THESE STATES**

You must have a deliverable address. By law, we can not retrieve undeliverable wine from these states and thus can not credit your account. We can if necessary, resend or reroute the wine, but will incur an additional shipping fee.

Arizona

Massachusetts

New Jersey

Ohio

### **WE CAN NOT DELIVER TO:**

Alabama

Kentucky

Pennsylvania

Arkansas

Mississippi

Rhode Island

Delaware

Montana

South Dakota

Indiana

Oklahoma

Utah

**REMINDER:** An adult signature is required for wine delivery. We strongly recommend that your wine be sent to a business address.



## ***Vintners Select Club, ClubRed & Case Club***

*As a Club Member you will receive pre-release wines and special limited bottlings in your shipments. Your club member 20% bottle discount is applied to the quarterly shipments.*

### ***Joining the VIP Club***

*As a member of the Vintners Select Club, ClubRed, or Case Club, you also have the option of joining the VIP club:*

#### ***THE “VIP Club” (an “exclusive wines” club – 700 member limit)***

*This club is designed for Wine Club Members who want to receive very limited, ultra exclusive wines. To join, you must be a continuing member of the regular VSC Club, ClubRed, or Case Club. **The VIP shipments will be in addition to, not in place of your shipments.***

*As exclusive wines become available, VIP members will automatically receive 1, 2 or 3 bottle shipments (usually once a year). These wines might be a special bottling from a very small lot, an estate grown or lot designated wine, or a special selection from our Library. Because of the ultra limited nature of these wines, they will not be discounted. After the 700 member limit is reached, a “waiting list” will be established for wine club members who wish to be a part of the VIP Club.*

***To join the “VIP Club,” please contact Salina Littleton:***

*Phone: 707-433-1000 x123*

*Toll Free: 800-864-9463 x123*

*Fax: 707-433-5329*

*Email: [vsc@drycreekvineyard.com](mailto:vsc@drycreekvineyard.com)*



## ***Vintners Select Club, ClubRed & Case Club*** *Most Commonly Asked Questions*

**1) What is the best way to contact you about my wine club membership?**

Call Salina Littleton toll free at 800-864-9463 x123, or email: [vsc@drycreekvineyard.com](mailto:vsc@drycreekvineyard.com).

**2) How do I order more wine?**

Call toll free and ask for the Tasting Room: Our knowledgeable Tasting Room Staff can answer all of your questions about the available wines and fill your order. As a wine club member, all your information is on file and the shipment is automatically billed to your credit card on file (unless otherwise specified). The wine can be shipped to the shipping address on file, or any other address you specify.

Order from our Special Club Member's Online Store: Login as a member using your wine club email address to receive club discounts and buy special club wines, or any of our other wines.

Go to [www.drycreekvineyard.com](http://www.drycreekvineyard.com)

click on "Shop Our Wines"

click on "Login"

*NOTE: If you need assistance, contact Salina at 800-864-9463 x123.*

**3) Can I order wine sent as a gift or for a special occasion?**

The Tasting Room can take your orders for gifts of wine or merchandise, which like other orders can be automatically billed to your card (on file). A personalized gift card can be enclosed, and special delivery arrangements can be made.

**4) Can I give a wine club Membership as a gift?**

Call Salina Littleton toll free at 800-864-9463 x123. All you need to do is to provide the recipient's information. They will receive a handsome Certificate announcing the gift from you. Then they will receive quarterly wine shipments and all the same benefits you do from your membership. Their club shipments are automatically billed to your card and continue until you cancel the gift membership.

**5) How do I change my membership information (address, phone, credit card, etc.)?**

Call Salina Littleton toll free at 800-864-9463 x123. We can change any or all of the information for your membership. Information can be changed temporarily (single shipment, specified period of time) or permanently.

**6) Can I come to the winery and pick up my club shipment there?**

If you wish to pick up all your shipments at the winery, please contact us. Simply provide us with your email address, and request your membership be changed to winery pickup status.

**7) What if I'm going to be gone at the time a shipment is due to be sent?**

Call toll free at 800-864-9463 x123 and Salina Littleton can reroute the pending shipment to another address, or put the shipment on hold to be shipped upon your return.

**8) What if I'm not home when they try to deliver my shipment?**

The delivery agent will either make two more attempts; or, will leave a notice that delivery was attempted and asking you to call to make redelivery arrangements. We strongly recommend that your wine be delivered to a business address.

**9) What if they could not deliver my wine and it was returned to Dry Creek?**

We will contact you to arrange reshipment, or you can call Salina Littleton toll free at 800-864-9463 x123.

**10) Can I still be a member if you can't ship to my home state?**

Yes, IF you have your wine delivered to a state to which we do ship.

**11) What if my credit card is not approved for a shipment?**

You will receive an email asking you to call us to update your billing information so that we can process the shipment you missed. With an approved credit card you will then be included in a follow-up wine shipment.

**12) How do I cancel? How do I rejoin?**

Call toll free at 800-864-9463 x123 and Salina Littleton can cancel or reinstate your membership.